



# LET'S TLK

Today, exceptional guest experiences are no longer a luxury—they are a requirement. However, with staffing shortages and high turnover rates, delivering high-quality, personalized experiences has become more difficult.

These and other challenges cannot be addressed without the most important and pressing guarantee—the safety of your guests and staff.

Communicate and operate confidently with the TLK 25, a wearable WAVE PTX device that expands your capabilities beyond push-to-talk and doesn't limit communication to one site. Compact, powerful, rugged and equipped with an intuitive voice assistant for seamless communications, the TLK 25 is designed for ease of use, efficiency and safety. Access a communications, management and safety ecosystem in a small, intelligent device connected to your Wi-Fi network.

TLK 25  
WIFI





LET'S TLK

## SLEEK SMART SAFE

### Lightweight, wearable design

In client-facing roles, delivering high-quality, seamless guest experiences relies on invisible operations. With large radios or smartphones, employees may struggle to discreetly operate their devices. Compact, lightweight and powerful, the TLK 25 eliminates the burdens of bulky devices.



# VERSATILE

Free employees from the burden of large devices and offer them greater flexibility. Because of the TLK 25's small size and versatile form factor, users can conveniently and discreetly wear their device in different ways - on belts, lanyards, or in pockets. If an employee loses their device, the TLK 25's precise indoor\* location tracking will ensure that it's quickly found.

The TLK 25 features dual LED indicators to help users understand their device status at a glance. Access key operational information with its multicolored crescent indicator, or glimpse its center indicator to know device volume, channel or charging status.

\*Available with 1.1 release.

**WEIGHING JUST 2.5 OZ, THE TLK 25 EMPOWERS USERS TO EFFORTLESSLY MANAGE THEIR TECHNOLOGY AND THEIR TASKS.**





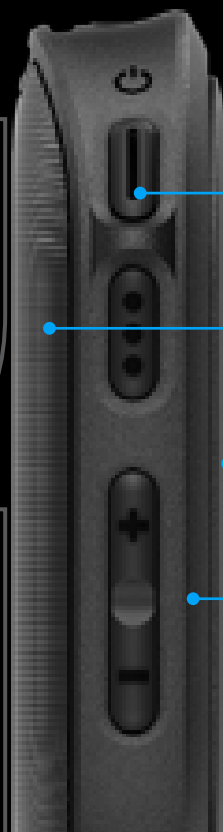
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## SLEEK SMART SAFE

### Durable meets discreet

Intuitive and rugged, the TLK 25 is waterproof and dustproof with an IP67 rating and 810H military standard. So, users working in tough environments - basements, outdoors - don't need to worry about their devices breaking. The TLK 25's embedded battery also offers a 12 hour battery life, so it lasts longer than a full shift. When it's time, recharging is effortless with either USB-C or its magnetic multi-unit charger\*.

\*Available with 1.1 release.



Power switch

Textured housing for grip

IP67 rated, MIL-STD 810H

0.74 inches thin



# RUGGED

### MADE FOR INVISIBLE OPERATIONS

Users can communicate quickly and smoothly with the TLK 25's full front push-to-talk button, easy to access without looking. To keep from pressing the button accidentally, the user can temporarily lock it via the TLK 25's Voice Assistant. Invisible operations start with quiet operations; the TLK 25 requires an earpiece; it has no external speakers or microphones, so guests and other employees are not disturbed by radio traffic. With Bluetooth 5.0 LE, it can connect to most Bluetooth audio devices.





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## SLEEK SMART SAFE

### Shaped for safety

Before working towards guest experience, it's essential to ensure the safety of guests and staff alike. Turn your TLK 25 into a panic button; with a compact form factor and dedicated emergency button, this device is shaped for safety.

The TLK 25's dedicated emergency button streamlines panic responses and provides peace of mind. Emergencies can be declared from the device or remotely on behalf of the user. So, if an employee is unable to declare an emergency, designated staff can—from any location. The TLK 25's emergency button can also be customized to your preferred emergency response. Take your security one step further and integrate the TLK 25 with LocationTech precise indoor\*\* location capabilities. So, when a user presses the device's emergency button, their exact location will automatically be shared with selected personnel.

\*\*Available with 1.2 release



# SAFETY

STREAMLINE  
YOUR PANIC  
RESPONSE  
WITH A  
DEDICATED  
EMERGENCY  
BUTTON







LET'S TLK

## VOICE ASSISTED OPERATIONS

### Enhance employee communications with Intuitive Voice Assistant

Reduce employee efforts in operating devices with TLK 25's embedded Intuitive Voice Assistant, which carries out all key device functions quickly. Employees don't need to look at screens or fumble with their devices to use them. They can place calls, access settings and manage emergency features with the press of a button and use of their voice. Powered by natural language processing, TLK 25's Intuitive Voice Assistant does not limit users to specific voice prompts. It can also understand varying names, verbiage and voices, including accents.

TLK 25's Intuitive Voice Assistant can manage all communication features, making it easy for employees to take full advantage of this device. It also allows users to set, manage and know the status of key emergency features for streamlined access to security. Increase efficiency and transparency in your panic responses; personnel can use voice assistance for emergency source identification. With less time focused on their devices, your staff can focus more on creating high-quality guest experiences.

#### VOICE ASSISTED FOR COMMUNICATIONS

- Talkgroups
- Group, private calls
- Contacts
- Scan
- PTT lock/unlock

#### VOICE ASSISTED FOR SAFETY

- Lone worker
- Fall alert
- Emergency source identification
- Location information

#### VOICE ASSISTED FOR KEY INFORMATION

- Wi-Fi connectivity
- Device status
- Battery
- Volume
- Instant Personal Alerts
- Software Updates

"SWITCH TO PRODUCE GROUP"

"CALL CHRIS"

"AM I CONNECTED TO WI-FI?"

"LOCK MY PTT"





LET'S TLK

## Solving for safety and connection

The TLK 25 is a compact device containing a powerful technology ecosystem that will improve operations, simplify device management and most importantly, keep your guests and employees safe on site. As a Wi-Fi only device, the TLK 25 doesn't limit your range or require additional infrastructure. Connect your TLK 25 to existing personal or enterprise Wi-Fi networks with ease, and start accessing high-quality, reliable communication across your sites.

## Scalable and Interoperable

Strengthen communication and bridge device gaps with WAVE PTX and the TLK 25, interoperable with smartphones via WAVE PTX mobile app, MOTOTRBO radios and other TLK devices. If your maintenance or grounds staff prefers a heavier duty communications device, or management prefers using their smartphone, they can still talk to all of your venues' TLK 25s.

## Simple Operations, Straightforward Management

With the WAVE PTX Portal, configure, manage and update devices remotely and cable free.

\*\*Available with 1.2 release

## PACKAGED ECOSYSTEM

### Go Beyond the Panic Button

Strengthen employee safety and peace of mind with Lone Worker and Fall Alert\*\*, built to automatically identify emergency incidents. If Housekeeping enables Lone Worker, their TLK 25 will set a response timer that places an emergency call when no activity is detected. So, if there's something or someone preventing your employee from device access, the TLK 25 will still notify designated personnel. With the TLK 25's Fall Alert\*\* feature activated, the device can identify when a user has fallen or stopped moving and automatically initiate an emergency call. If an employee cannot communicate their situation or threat, personnel can activate the TLK 25's ambient listening, and the device will transmit sounds from its environment. Or, personnel can quickly track exact locations of employees in danger with the TLK 25's precise indoor\*\* location capabilities.



Further simplify setup with the TLK Configuration App, compatible with TLK 25 devices. With this mobile application, you will be able to seamlessly set up batches of TLK 25s with the help of an end-to-end guidance wizard. Simply scan the devices' QR codes for registration and access Wi-Fi setup—all from your smartphone. Take the next step in device management with WAVE PTX Dispatch, also compatible with the TLK 25.

### Easy to manage, easier to learn

In a fast-paced industry where high turnover is the norm, it's essential that employees have access to simplified training for their devices. Each TLK 25 device features a QR code on the back which can be scanned to access the device's Get Started page. Here, administrators and users can access key information and resources for device setup, usage and support. Save time and effort in onboarding while providing resources for employees to benefit from their devices.





LET'S TLK

## SERVICES AND SUPPORT

### Rely on expert repair

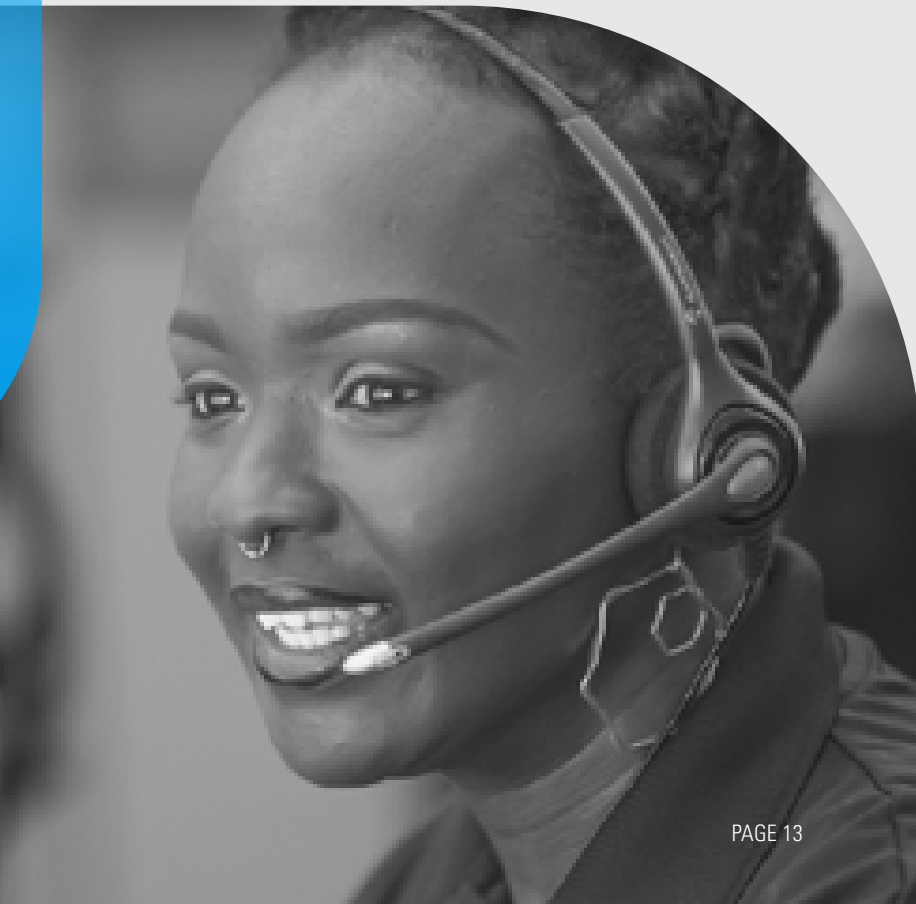
State-of-the-art diagnostics equipment, repair tools and replacement parts helps ensure your devices are protected from normal wear and tear and are back in operation quickly. All devices are returned to factory specifications and updated with the latest firmware. Our service centers are certified to comply with ISO9001.

### Access technical support

Technologists available 8x5, Monday – Friday to help isolate and resolve any issues you may have with your devices.

### Software updates and extended warranty

Ensure continuous security, performance and enhanced functionality of your two-way radios by getting access to the latest software releases and updates. Essential services for TLK devices provides you with a three-year warranty and complete out of the box experience.



## NOTICEABLY UNNOTICEABLE

To learn more, visit:

[www.motorolasolutions.com/tlk25](http://www.motorolasolutions.com/tlk25)



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